

Digital Onboarding

**Strong Tool To Know
Your Customer**



DIGITAL ONBOARDING SOLUTION

Digital onboarding is convenient and effective way to enrol citizens into digital identity.

With the right onboarding process the state can increase operational efficiency, reduce costs, mitigate risks, ensure compliance, enhance citizen engagement and digital activity.



ONBOARDING PLACE



Branch onboarding



Self onboarding

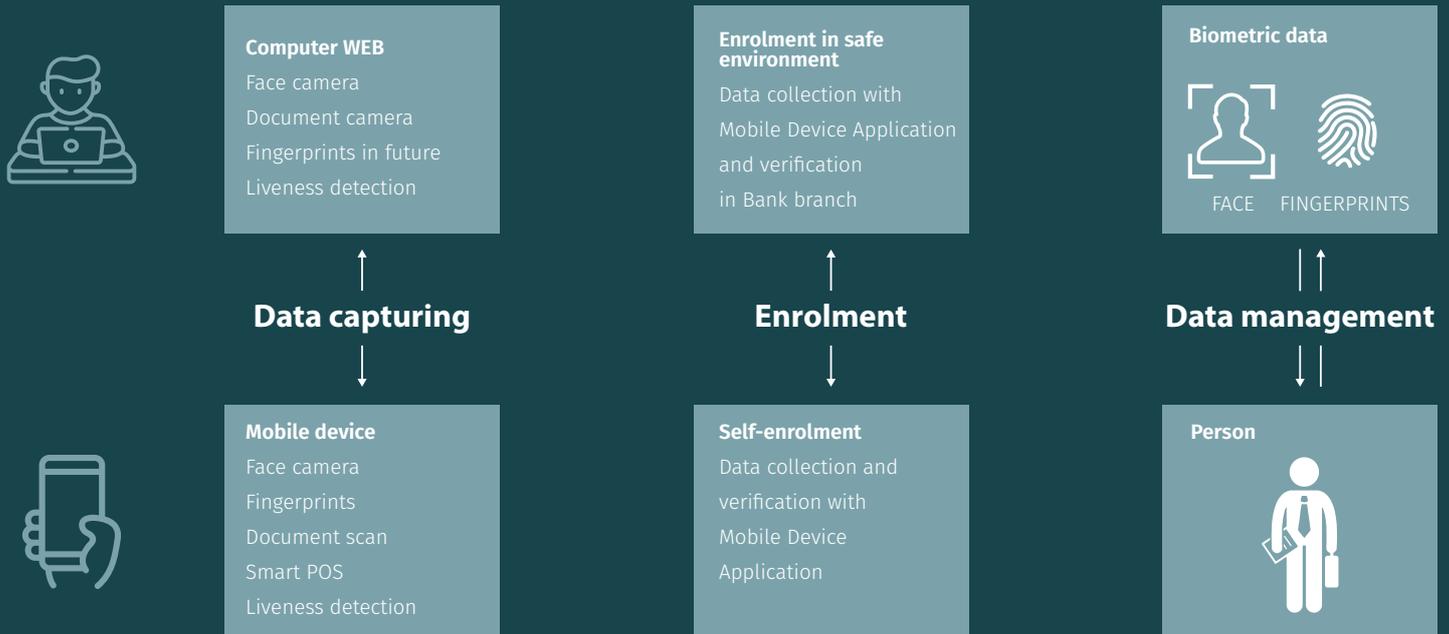


Agent onboarding

How it works

X Infotech Digital onboarding supports capturing of all possible biometric and document data from citizen in secure and convenient manner by using Mobile Application, special devices or WEB.

In large and overpopulated economies, just a finger print is NOT enough anymore for reliable digital knowing of citizen. Wider range of captured data ensures stronger knowing of citizen and making digital service center reliably secure.



X Infotech offers single secure solution for various data capturing



Face



Documents



Finger prints



Iris



Handwritten
signature



Palmprint



Chip data



Voice

Self onboarding

1



Citizen opens application and chooses to onboard himself

2



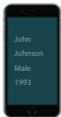
Application asks citizen to take a picture of his National ID card

3



Citizen makes a photo of front and back of National ID card

4



The Android OnBoarding application makes an OCR and prefills the fields from the card (Full name, Date of Birth, Sex, District of birth, Place of Issuance, ID number, Serial Number)

5



Application displays prefilled information in editable view

6



If everything is ok, citizen needs to take a photo

7



Application makes a liveness check of the citizen and if everything is eligible, then application submits the data to the X Infotech Integration Services

8



Application shows a message, that data was sent successfully and that the citizen shall wait a call or message form the service center (according to the procedures)

Service center onboarding

1



Operator starts
citizen enrolment

2



Operator collects
Biometric data

3



Citizen data is
being checked

4



Citizen profile
is saved in database

5



Onboarding
completed

Agent onboarding

1



Agent collects new
citizen's data

2



Agent confirms liveness
and takes photo

3



Agent collects
Biometric data

4



Agent collects
handwritten signature

5



Data check

6



Citizen profile
is created

BENEFITS OF X INFOTECH DIGITAL ONBOARDING

- Better citizen engagement
- Secure digital process of enrolment
- No process interruption during the pandemic situations
- Applicability of captured data for future daily digital citizen authentication
- Improved citizen experience
- Faster access to banking services
- Possibility to switch between in-branch and online onboarding
- Onboarding in a matter of minutes
- Enhanced digital experience
- Reduce paper usage and document loss
- Reduced cost-to-serve
- Minimization of fraud and human error
- Improved operational effectiveness and efficiency
- Reduced failed citizen acquisition
- Data application for Strong Customer Authentication in daily digital operations
- Being prepared for new digital era requirements and security challenges



Along with Digital Onboarding Solution, X Infotech offers Video Citizen Identification Product perfectly aimed to optimize daily services and to reduce in-line waiting time for citizens.

ENROL INTO NEW DIGITAL REALITY WITH X INFOTECH!



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