

eVisa: everything you need to know

A visa is an official mark or stamp on a passport that allows someone to enter or leave a country. In the past, immigration officials granted a visa when a visitor arrived in a foreign country. This whole process was very costly and time consuming. Today, things are moving forward and more and more countries are introducing electronic visa systems.

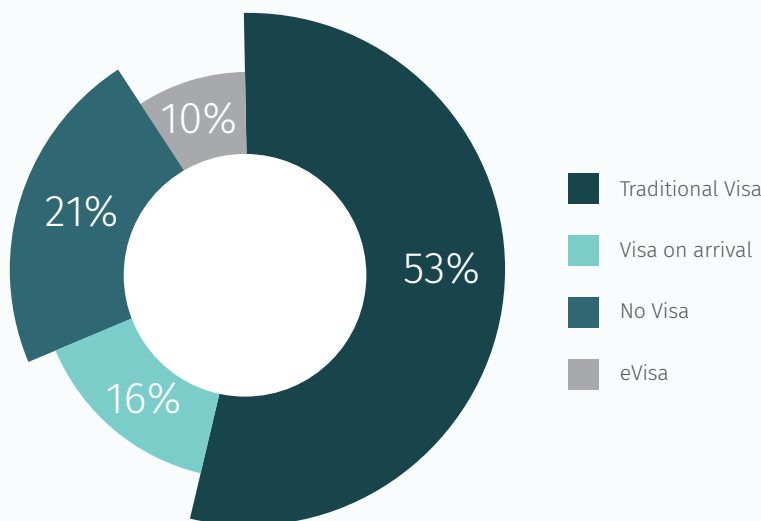
What is an electronic visa (eVisa)?

A paperless substitute for a traditional visa, which can be obtained by a traveler directly online through the Internet.

An electronic visa system can help to streamline processes and ensure accountability for governments, travelers and tourism agencies.

Countries where eVisa is introduced: Australia (1996, the pioneer), United States, Saudi Arabia, Cambodia, Malaysia, Kenya, Uganda, Uzbekistan, Moldova, etc.

The recent study by UNWTO (Visa Openness Report, 2018) shows to what extent the population is affected by different types of visas.



How does an eVisa work?

Everything is done via the Internet:

- Visa application
- Payment
- Decision by the authority

These are four basic steps taken as part of the eVisa issuance process.

1. Application and visa fee payment made online.
2. Application processed online and eVisa issued.
3. Identity and eVisa status checked by the carrier.
4. Upon arrival identity and eVisa status is checked and the holder admitted in the country.

eVisa: win-win for everyone

Benefits for governments

- Increase security
- Efficient and effective identity verification
- Lower processing and issuance costs
- Reduced queues and the staff workload at airports, embassies and consulates
- Increased integrity of the borders
- Increased number of visitors and revenue generated from the tourism industry

Benefits for passengers:

- Improved travel experience with a quick and easy application process
- No long queues at the consular office or embassy. logistics with an improved application process
- 24/7 access to a secure visa application portal
- Better protection against illegal immigration and identity theft

eVisa and security

eVisa system can help government to maintain and increase security measures:

Control and tracking: the system allows government organizations to track visa applications in real-time.

Security: the system provides an automatic, real-time background and black list checks.

Verification: The eID documents can be verified during the electronic visa application process.

Payments: When it comes to the visa fee processing, the system may require that the applicant and the payment cardholder are one and the same person.

X Infotech eVisa solutions

X Infotech offers a complete eVisa application, verification and issuance solution. It may include a portal for online visa application, visa application approval and visa printing. The vendor-independent solution also provides integration with external systems for applicant verification and visa status checks (e.g. visa status online check from border control).

Why choose X Infotech for eVisa implementation project:

- We make visas electronically secure and functional.
- Governments greatly benefit from the implementation of electronic visas.
- We provide turnkey solutions, meaning that we deliver complete infrastructure, which is fully integrated with documents.
- Even though we operate in the B2B field, we care about end-user (eVisa holder) security and convenience.
- Our solutions are vendor-independent, can be integrated with any equipment.
- Our Customers are free to change infrastructure/equipment at any time — there are no restrictions.
- Our team is our pride: highly-professional software engineers, implementation and legal experts.
- We react and move fast - we are always open for collaboration, discussion and sharing ideas.
- We always deliver products on time.

Software solutions

The list of the proposed software solutions and their main functionalities:

X Infotech On-line Application Portal

X Infotech On-line Application Portal offers a visa application and tracking online. During this step, applicants can fill out the form and upload documents for visa application as well as carry out payments via online application interface.

X Infotech Case Management

X Infotech Case Management provides visa application registration and management throughout the verification, approval and issuance stages. It is a central system that stores document application data and is integrated with external systems for applicant vetting, visa registry, printing and application tracking.

X Infotech Instant Issuing

X Infotech Instant Issuing manages visa printing requests. It registers visa data, synchronizes stock data with Stock Management for blank visa tracking and sends visa data to printer for visa printing.

X Infotech Printer Client

X Infotech Printer Client provides a remote interface for visa issuance operators to print visas remotely. Once the printer client is connected to the central system, it retrieves visa data, prints it and registers details in the central database.

X Infotech Document Register

X Infotech Document Register stores and manages data of the already issued visas. It acts as a centralized registry that keeps the information on visa statuses (e.g., printed, expired)

X Infotech Document Lifecycle Management

X Infotech Document Lifecycle Management provides an interface for external system to query eVisa status and other records.

X Infotech Identity Management

X Infotech Identity Management is responsible for person identity management, biometric registry and integration with AFIS search engines. It provides an interface for identity managers who resolve identity conflicts (e.g., duplicated records, persons with similar biometric data)

X Infotech Authorization Server

X Infotech Authorization Server provides user access right management and user access control. The solution allows the authority to manage internal and external users, user roles and integrate access control with all other X Infotech components.

X Infotech Stock Management

X Infotech Stock Management is integrated with Instant Issuing solution to keep a complete history of each movement between stock locations. The easy to use client interface provides the functionality to import or manually input products, customize the system, and manage customers and stock locations in compliance with strict regulations.

X Infotech Quality Assurance

X Infotech Quality Assurance is a quality control module for electronic visas. It allows the authorities to connect different third-party document readers for personalized visa validation. The solution can be also integrated with the document template database to extract security features and help the office to carry out the inspection proces.

Workflow of eVisa issuance

1. Visa applicant fills online application form and uploads all required document scans
2. Applicant confirms the information and he/she is redirected to external payment system
3. Applicant provides credit card details in payment system and payment system collects the fee
4. Payment system redirects the applicant back to Visa online portal and provides payment status and payment reference to the portal
5. Applicant receives application confirmation and application reference (reference is used for later application status tracking)
6. Complete Visa application is stored in Case Management system and it initiates verification process
7. Case management system requests person verification from various systems (vetting providers and receives responses).
8. Identity Management and AFIS allows authorities to carry out high quality biometric deduplication, identity conflict management and resolution.
9. Visa approval officer reviews responses and verifies all provided data according to internal visa application verification rules (e.g. all documents provided, invitation provided, addresses provided, payment is correct etc.). After review approves the Visa application and updates application status in Case Management system to "approved".
10. Visa Issuing centre operator receives application's Visa status update, prints Visa and sticks it in the Passport.

